

Material Movement Tracking System for a leading Telecom Service Provider

A Happy Visitor Success Story



Location

18 cities across India



Industry

Telecommunication



Employees

10,000+



Module

Material Gatepass Management

Challenges

With 6+ offices across Karnataka Region, the customer is one of the largest telecommunication services companies in India. Handling about 100+ materials every day in each office, it was a daunting task for this telecom leader to keep track of every material that enters and exits the facility. Happy Visitor helped them bring in complete standardization, visibility and control through deployment of its Material Gate Pass Management Solution.

What telecom service provider needed was a solution that could:

- Automate complex material tracking requirements to eliminate manual processes
- Seamlessly track and provide real-time visibility into materials across enterprise
- Ensure effective handling of materials that enters and exit the facility
- Single dashboard view for easy reconciliation of materials and physical gate pass

“Happy Visitor is a smart tool which helped us to automate & track our materials across enterprise. This tool helped us to manage our materials effectively.”

- **Head of Admin, Leading telecom provider**

Our Solution

This leading telecom service provider turned to Happy Visitor to automate the monitoring & tracking of movement of materials across multiple locations and gain real-time insights into returnable / non-returnable materials - thus improving visibility and enhancing control of unauthorized movement from taking place.

Enhanced Control and visibility

- Automated and accurate data capture
- Real-time monitoring and control of material movement
- Automated and simplified returnable material tracking with built in controls
- Printable delivery challan for inward and gate pass for outward material movement
- Automated alerts to approver, sender and receiver at every stage of the material movement process

Automated workflow based approval process

- Role based, stringent approval process specific to the telecom service provider's need
- Streamlined approval process enables faster and more accurate decision making
- Reduced administrative efforts associated with approval and inquires
- Eliminated manual approval process and improved productivity

Smooth and faster implementation and seamless integration to drive better results

- Smooth implementation and on-time deployment quickened the realization of the ROI
- Single system for handling 100+ returnable / non-returnable movement of materials
- Enhanced front desk operational efficiencies and adherence to compliance
- Seamless integration into the client's existing business systems including HRMS etc.

The Happy Visitor Advantage

- ❖ Complete **elimination of manual entries** of inward / outward material movement
- ❖ **Better Control** on all the material movement across enterprise
- ❖ **Process standardization** helps enhancing productivity
- ❖ **Reduced** expense leakage
- ❖ **Go Green** by eliminating paper usage
- ❖ Enables a **smoother audit**

About Us

Happy Visitor is one of world's leading cloud based Front Office Automation Companies. Happy Visitor provides simple and affordable solutions which streamlines all your front desk management challenges. Whether your need is to automate the front office operations, track visitors, manage material movement or track consumables, Happy visitor is a one stop solution to all.